Note: This is a TeleVisit not an on-demand visit. Once you login to your appointment you will be placed into a virtual waiting room until Dr. Lindwall finishes with current patients and joins your call. Expect wait times to be similar to visiting the office.

## Accessing your TeleVisit via a computer

The computer **must have a webcam**. You will be visually connected with Dr. Lindwall

There are two methods for connecting to your visit with your computer.

- You will receive an e-mail 1 hour before your scheduled appointment time. You can click the, "Join this Telemed Appointment Directly" button in the email.
- 2. Or, you can login to the patient portal (directions below) and select Join TeleVisit on the appointment card on your dashboard.
- 3. Complete any Vitals you know on the questionnaire. You may leave any or all the information blank
- 4. You will be placed into the virtual waiting room.

## Directions to login to the patient portal

- 1. Access the patient portal website here
  - a. Click Using Mobile Phone, Enter your first name, last name, and Date of Birth to be sent a text with a code to login

## **OR Enter**

- b. Username: Your e-mail address
- c. Password: Your patient portal password
- d. Use the Trouble Logging in link if you don't know your patient portal login information.